

Job Description: Young Practitioner Practitioner (Youth, Projects & Social Action)



Job title:	Service User Consultant (TC42)
Grade:	Pay scale NJC Pts. 18 – 19 (£31,537- £32,061) (pro rata)
Contract end date:	Fixed term until 31 st March 2027
Annual Leave:	27 days per annum (pro rata)
Responsible to:	Service Manager – Counselling and Therapy
Location:	Office base in Manchester and community-based work in localities across Greater Manchester.
Hours of work:	1 day (7.5 hours) per week
Job Summary:	You will work as part of the TC42 Team supporting the delivery of the group to young people aged 18-25 years who are under stress or experiencing mental health difficulties. You will work equally as part of a team with Lived Experience Practitioners and Mental Health Practitioners. This will involve helping deliver the therapy, sharing lived experience expertise and taking on case management responsibilities. You will also be occasionally asked to co-deliver sessions internally and externally that use creative and participatory methods to raise awareness around issues relating to the group, share knowledge and help increase access to 42nd Street therapeutic services for those who identify they need support with their mental health and emotional wellbeing. You will deliver work from our Manchester headquarters and sometimes in community-based locations across Greater Manchester, dependent on the access needs of the service.
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KEY TASKS:

1.0 SPECIFIC TO THE POST HOLDER

- 1.1 Attend and help facilitate the TC42 therapy session each week, including being present for the staff meetings before and after.
- 1.2 Work alongside the TC42 staff team to ensure that all work with young people is recorded accurately and in a timely manner on the appropriate recording systems.

Shared with all workers:

- 2.1 To ensure that the values and principles underlying the organisation's mental health and emotional well-being support with young people are maintained and developed. These include an active commitment to anti-discriminatory practice and to ensuring that services are accessible to those young people who are often excluded from such services, for example, black young people, disabled young people, gay, lesbian, bisexual and trans young people.
- 2.2 To be aware of and ensure compliance with legal requirements and internal policies with particular reference to information governance, data protection, confidentiality, health and safety, and safeguarding children and vulnerable adults.

- 2.3 Ensure the maintenance of standards of practice according to 42nd Street and any regulating, professional and accrediting bodies (e.g. BPS, HSCIC, UKCP, BABCP).
- 2.4 To contribute to the development of 42nd Street through active involvement in team meetings, consultations and other relevant systems and structures.
- 2.5 To maintain all relevant information systems including monitoring, recording and personnel systems.
- 2.6 To be involved in staffing 42nd Street's Duty/Co-Worker system as appropriate.
- 2.7 To participate in managerial and external supervision and have an active involvement in professional development opportunities at 42nd Street.
- 2.8 To maintain safe systems of work at all times and take care of your own safety, and that of colleagues and others who may be affected by your activities.
- 2.9 To undertake any other duties that may be required which are commensurate with your role.
- 2.10 To undertake any requests made by the Management Team at 42nd Street that is relevant to this post.
- 2.11 To provide some of your work at times other than office hours so that the service is accessible. This means some evening and weekend work.

The main responsibilities are not an exhaustive list of duties, only a general guide to the post. In consultation with the post-holder, the duties may change from time to time to reflect the changing needs of the service.

PERSON SPECIFICATION: Senior Practitioner (Integrated Community Response)

Note to applicants: The ideal post holder should meet all the essential requirements detailed below. Consideration will be given to desirable requirements if there are more than 6 candidates who meet all the essential requirements. With reference to the requirements under **item 5** where it is referenced 'application' it is sufficient to **indicate agreement** to commit to the identified professional areas.

	SELECTION CRITERIA	METHOD OF ASSESSMENT	ESSENTIAL	DESIRABLE
1.0	Key Criteria			
	The successful candidate will have:			
1.1	Lived experience relevant to the TC42 group and an ability to use this experience to support and connect with young people.	- Application Form - Interview	x	
1.2	Capacity to reflect on their lived experience and understand how this informs their approach to supporting others.	- Application Form - Interview	x	
1.3	Ability to express why they are passionate about the group they will be co-facilitating and demonstrate commitment to young people's participation and voices.	- Application Form - Interview	x	
1.4	Understanding of the issues relevant to the post/group and the experiences of young people accessing support.	- Application Form - Interview	x	
2.0	Training, Qualifications & Experience			
	The successful candidate will have:			
2.1	Ability to work collaboratively as part of a team, contributing ideas, sharing responsibility and supporting colleagues.	- Application - Interview	x	
2.2	Build positive and trusting relationships with young people using a respectful, inclusive and young person-centred approach	- Application - Interview	x	
2.3	Communicate effectively with young people and colleagues, including the ability to listen, encourage and respond sensitively.	- Application - Interview	x	
2.4	Support the planning and delivery of group activities, projects and social action opportunities alongside young people.	- Application - Interview	x	
2.5	Demonstrate an understanding of boundaries, confidentiality, safeguarding and the importance of creating safe spaces for young people.	- Application - Interview	x	
3.0	Knowledge & Understanding			
	The successful candidate will be able to demonstrate knowledge and understanding of:			
3.1	The importance of lived experience, peer support and involving young people in shaping services and activities.	- Application - Interview	x	
3.2	Equality, diversity and inclusion, and the importance of creating accessible and welcoming spaces for young people.	- Application - Interview	x	
3.3	Knowledge of the challenges and barriers young people may experience in relation to emotional wellbeing, mental health and accessing support.	Application	X	

4.0	Skills & Abilities			
	The successful candidate will be able to:			
4.1	Engage young people individually and in groups using young person-centred methods, models and processes.	▪ Application ▪ Interview	x	
4.2	Liaise with and develop key relationships with partners and colleagues.	▪ Application ▪ Interview	x	
4.3	Work in a way that engages and demonstrates consistent commitment to issues of equality and diversity.	▪ Application ▪ Interview	x	
4.4	Communicate positively, effectively, and sensitively in person and in writing with a variety of audiences.	▪ Application ▪ Interview	x	
4.5	Plan, organise and prioritise own workload and manage time effectively.	▪ Application ▪ Interview.	x	
5.0	Professional Commitment			
	The successful candidate should be able to demonstrate commitment to:			
5.1	Working in a way that values young people's voices, experiences and expertise.	▪ Application form ▪ Interview	X	
5.2	Ensuring that a commitment to and practice centred on equity, diversity and inclusion are reflected in all aspects of work.	▪ Application form ▪ Interview	X	
5.3	Maintaining appropriate boundaries and contributing positively to the wider team.	▪ Application form ▪ Interview	X	